

Client Enrichment Series

Welcome to today's presentation:

Policy and Process Changes for Occupancy Agreements

An Introduction to **OASIS** (Occupancy Agreement & Space Inventory System)

April 5, 2022

The presentation will start at 1 pm eastern

Note: Phones are automatically muted during the presentation. You can send questions to our presentation team via your Q&A pane and the team will answer as many questions as possible during the presentation. All questions will be answered in writing in a formal Q&A document, posted along with the slide deck and session recording, on our website, http://www.gsa.gov/ces





Today's Speakers

Our Presentation Team



Lisa McCoy
OASIS Program Manager, National Rent Billing Office
PBS Office of Portfolio Management and Customer Engagement



Deann Salazar
National Rent Billing Office
PBS Office of Portfolio Management and Customer Engagement



Carlos Salazar
National Pricing Lead
PBS Office of Portfolio Management and Customer Engagement



Stefanie Geaney
National Rent Billing Office
PBS Office of Portfolio Management and Customer Engagement

Our Session Host



Eric Fulton
National Program Manager
Communications and Customer Outreach
PBS Office of Portfolio Management and
Customer Engagement (CO)

Agenda

- OASIS Background
- OASIS: Receiving, Reviewing, and Approving OAs
 - Sample New OA
 - Customer User Roles
- Timeline for Creating and Sending OAs
- Pricing Policy Changes
- Releases of Space
- Q&A



Audience Poll

Do you currently review or approve OAs?

- Yes
- No



What is OASIS?

 GSA's new Occupancy Administration and Space Inventory System, replacing OA Tool and eOA

Used to manage the GSA OAs and Drawings

Customer access portal



OASIS Schedule

- Targeting April 2023 Go Live
 - Training January/February 2023
 - RentEst schedule not affected

Policy changes expected FY23

Process changes for OAs starting now



What is Staying the Same?

- OA still the financial agreement document with GSA
- Downloadable .pdf OA
- RentEst and Rent on the Web (ROW)
- Release of space rights



How Will You Use OASIS?

- Self-service portal to access:
 - rent data
 - OAs: receive, review, and approve
 - assignment drawings
 - ask questions about a rent bill
 - releases of space notices



Audience Poll #1

Are you currently a user of our eOA tool?

- Yes, frequently (at least monthly)
- Yes, occasionally (at least quarterly)
- Yes, but only rarely (at least yearly)
- No, what is eOA?



Audience Poll #2

Are you currently a user of our Rent on the Web (ROW) tool?

- Yes, frequently (at least monthly)
- Yes, occasionally (at least quarterly)
- Yes, but only rarely (at least yearly)
- No, what is Rent on the Web (ROW)?





OASIS - Receiving, Reviewing, & Approving OAs



Receiving & Reviewing OAs

- All OAs sent through OASIS
 - Sort and filter your OAs
 - Run reports
 - Notifications in system
 - No emails, unless your action is required
- View OA data in the system or download .pdf
- Circulate internally



Sample OA Format

OA Summary

General Information

OA Number	OA Type					
ACA20031	Owned		_			
Cancellable	Revision Number	Amendment Reason				
	0		_			

Customer Identifier 1 Customer Identifier 2 Customer Identifier 3

Commencement Date	Vacate Date	Escalation Month
09/23/2021	09/23/2023	October

Location Information

Location ID	Location Name	Address	City	State	Zip Code	GSA Region	
CA0001	California 01	alifornia 01 333 C Street ACT		CALIFORNIA		09	
Usable Sqft		Rentable Sqft	1	R/U Facto			
132.9121		51.2195		1			

RGA Contact

Logan Noll

Financial Information

PBS Fee Percent	PBS Fee Annual Amount
0%	\$0

Financial Information

PBS Fee Percent				PBS Fee Annual Amount						
0%				\$0						
		Description		Principal Amount		Monthly Amount		Interest Rate	Duration	
		Tenant Improvement costs		\$55,000.00		\$4,617.79		1.385	12	
Shell Rates	Descip	tion	Monthly Amount	Annual Amount	Cos	t per	Rentab Sqft	ole Start Date	End Date	

Shell Rates	Desciption	Monthly Amount	Annual Amount	Cost per Unit	Rentable Sqft	Start Date	End Date
Rates	Description	Monthly Amount	Annual Amount	Cost per Unit	Rentable Sqft	Start Date	End Date
030 Operating Costs	Operating Cost for General Space Excluding WRH, TFC and GNS	\$.00	\$.00	\$.00	51.22	10/01/2021	09/30/2022
Zero Sqft Rates	Description	Monthly Amount	Annual Amount	Cost per Unit	Number of Items	Start Date	End Date
250 Antenna Charges		\$8.33	\$100.00	100	1	10/01/2021	09/30/2022
120 Structured Parking		\$25.50	\$306.00	153	2	10/01/2021	09/30/2022
130 Surface Parking		\$.00	\$.00	0	1	10/01/2021	09/30/2022

Sample OA Content

- Removed boilerplate clause language
 - All language in Pricing Desk Guide
- Limited clauses to address specific terms such as free space, broker commission credits, planned relocations
- No ad hoc or agency-specific clauses
 - Ensures consistency
 - Avoids unapproved deviations from policy



Approving OAs

- Click approve in the system
- Can add unique identifiers for your agency
 - Up to 3 fields
- Real-time OA status
 - In progress, approved, billing
- Track revision history and review change analysis reports



Approving OAs – Approval Details

Approval: Real Estate Contract-AAK20000-0-1091331





Advanced

System

Calendar

Workflow

Approve

Reassign

Request Clarification

Return

(Required): To setup up an approval, select the approval options and rules. During approval the status of each reviewer can be seen in the routing list.

Attention!

Occupancy Agreement-AAK20000-0 requires your review. To access the record, click Record for Approval in the Record Information section below. When you have completed your review, go to the bottom of this screen and select either Approve, Reassign, Request Clarification, or Return.

Record Information

Record for Approval AAK20000-0

Snapshot Approval Snapshot - AAK20000 - 1 - 03-31-2022.pdf

Approval Details

Submitted By Michael Shannon

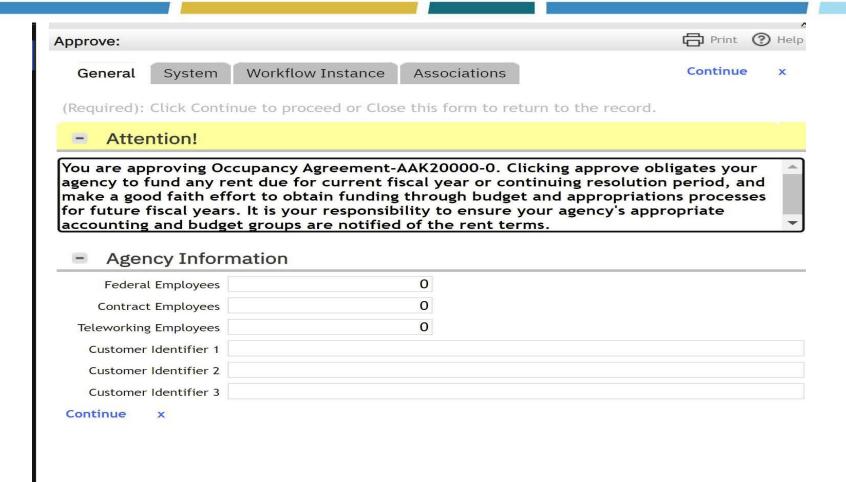
Approval Status Review In Progress

Currently Assigned To Allison Heck

Reviewer List



Approving Oas – Agency Information





Disapproving OAs

- What if I don't approve?
 - Request clarification
 - Reject
 - Reassign to another user



Customer User Roles

- Read-Only: view agency OAs, run reports, submit releases of space and billing OA questions to GSA
- OA Ordering Officials
 - Receive OAs in a queue
 - Approve/reassign/request clarification



Customer User Roles - The "Who"

- Each agency:
 - Determines who is authorized to approve OAs
 - Can add/change internal user rights
 - Can have multiple AB codes under your role

Estimate 5 OA Ordering Officials per AB code



Customer User Roles – Obtaining Access

Next Steps:

- GSA will solicit user names Q1 FY23
- All users will need an OMB max.gov account
 - All agency users and computers are able to access max.gov





Timeline for Creating and Sending OAs



OA Timeline - Creation and Approval

- OAs created based on final offer
 - No longer sent as estimates
- Approval needed timely for award:
 - Construction award for owned
 - Lease award
- Most projects will only require this one OA approval



OA Timeline - Communication

 Prior to the OA stage, GSA still communicates project info to the customer using CPAs, and other planning documents

 During the project, GSA communicates with customers through project meetings and updates



OA Timeline - CPA

- CPAs used to plan projects
 - Outline the estimated sf and costs
 - Based upon strategic requirements
 - RentEst and the CPA will provide information needed for your budgeting process

 GSA will no longer provide a draft OA with the CPA



OA Timeline - Changes

- Why the change?
 - Overwhelming volume of OAs and versions
 - Early estimates lead to multiple revisions
 - No financial commitment before lease award / owned construction award
 - CPAs and RentEst give you the budgeting information you need



OA Timeline - Benefits

Benefits

- Every OA you receive will have actual costs not estimates
- Every OA you receive will mean that a contract is ready to be executed on your behalf
- Significant reduction in review volume
- Trackable/reportable status
- One place to find the OA data you need



Audience Poll #3

How familiar are you with PBS' <u>Pricing Policy</u> or the <u>Pricing Desk Guide</u>?

- Very familiar, I use it all the time
- Somewhat, I know where to find it when I need it
- Not very, I know it's out there, but never view it
- What is that?





Pricing Policy Changes



Upcoming Pricing Policy Changes

- Standardize Federal Operating Cost Escalation
- Standardize Federal Parking Rate Escalation
- Tenant Improvements Billing
- Standardize SDM Reviews
- Minimize OA Approval in Leases
- Open Ended Federal Occupancy Terms



Standardize Federal Operating Cost Escalation

- All Federal OAs will escalate operating costs annually in October rather than the anniversary date of the OA
 - Improves consistency and predictability of rent changes

Planned FY 23 implementation



Standardize Federal Parking Rate Escalation

- All Federal OAs will escalate parking rates parking annually in October
 - Same OMB escalation factor used for operating cost escalations
 - Parking and Operating will have a consistent national process



Tenant Improvements Billing

- General and Custom TI combined into one rent line
- Billed at a monthly amount, not a rate per sqft
- OA authorizes the total TI principal and maximum amortization term



Standardize SDM Reviews

- Building Remeasurements: when the building is rewalked and the drawings are updated
 - When remeasured, sqft updates will be shared with agencies through OASIS
 - OAs are NOT updated at the same time
 - Once through the budget notification period, the changes will be pushed to all OAs in the building



OA Approval for Continuing Leased Space

- For extensions, renewals, and succeeding leases that stay in place, OA approval not required
 - GSA will only ask for OA approval for a non-cancelable assignment or when amortizing new TIs or increasing sqft



Open-Ended Federal Occupancy Term

- No expiration dates on most federal occupancies
 - Release of space rights remain
 - Reflects how agencies occupy and use owned space
- A "move out date" used for short term occupancies when needed
- Will still have individual rate expiration dates





OASIS Release of Space



OASIS Release of Space Process

- Release of Space process will only be in OASIS
 - Replaces previous written notice, release mailboxes, and manual tracking
 - No other submission method will be accepted (with a transition period)
 - Can be for full or partial space release



OASIS Release of Space Approvals

- GSA formally accepts or rejects the release request in OASIS
 - Once approved, the release remains in the system until the space is confirmed vacated
- Reports and notifications of pending releases are available



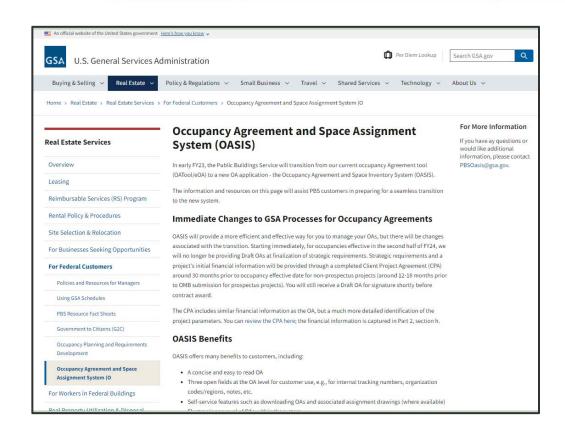
OASIS Resources for Clients

Visit our

OASIS site on

www.gsa.gov

Contact us at PBSOasis@gsa.gov





Summary and What's Next

- First communication of many
- Submit questions to pbsoasis@gsa.gov
- Customer actions:
 - Consider potential changes to your current OA review process
 - Q1 FY23, PBS will request specific user names
 - Q2 FY23 User Training will be provided







Questions?



Lisa McCoyOASIS Program Manager, National Rent Billing Office
PBS Office of Portfolio Management and Customer Engagement



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National Rent Billing Office
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Stefanie GeaneyNational Rent Billing Office
PBS Office of Portfolio Management and Customer Engagement





Join us for our upcoming VIRTUAL CES sessions

eRETA Digest

May 10th, 2022 1pm-2:30pm eastern

Register Now



GSA's COVID-19 Resources for Customers

See our **COVID-19 Website** for our Emergency Response Activities

Bookmark and binge watch all your favorite CES sessions!
www.gsa.gov/ces

clientenrichmentseries@gsa.gov