



# MSS Trusted Internet Connections Service (TICS) Highlights



- ◆ Provides a networking and cybersecurity solution to meet the guidance provided by OMB and the Cybersecurity and Infrastructure Security Agency (CISA) for the TIC program
- ◆ Leverage advances in technology to secure a wide spectrum of agency network architectures
- With TIC 3.0, agencies have been given more flexibility to decide how their workforce may securely access applications, data, and internet within their enterprises regardless of location
- TIC 3.0 is a fundamental component and enabler of a Zero Trust Architecture (ZTA)
- ◆ Leveraging Managed Security Services (MSS) TICS, possibly in conjunction with the SD-WAN Service (SDWANS), MSS, Managed Network Service (MNS), Software as a Service (SaaS), Broadband Internet Service (BIS), and other EIS services while following the CISA TIC guidance will produce a safe, flexible, and repeatable TICS solution for the agency that addresses the TIC 3.0 security objectives

#### How to Get It



Add requirements to your GSA EIS solicitation to include the MSS TICS and other supporting EIS services. Other GSA contracts such as the Multiple Award Schedule (MAS) and Governmentwide Acquisition Contracts (GWACs) may also support your transition and support of integrated or managed TIC 3.0 solutions.

GSA can also assist agencies with:

- ◆ Solicitation templates for wide area network (WAN) modernization
- Scope reviews of solicitations
- ◆ Technical consultation to help plan out your TIC 3.0 journey
- Service-provider coordination and contract support







## **Business Value**



- ◆ Improve security and user experience with MSS TICS and other EIS services to implement TIC 3.0
- ◆ Demonstrate your agency's commitment to IT modernization
- ◆ Implementation can significantly lower network management costs with centralized control and orchestration

## Recommendations



- ◆ Review the CISA TIC 3.0 program and Use Case guidance
- ◆ Review the TIC 3.0 Remote User Use Case, consider your remote-access traffic patterns, and perform an assessment on split tunneling to enable more direct-to-cloud access for productivity applications such as Microsoft 365® and Google Workspace®
- ◆ Consider implementing Software-Defined Wide Area Networking (SD-WAN) and the TIC 3.0 Branch Office Use Case to increase user experience while potentially reducing costs
- ◆ Consider a managed or co-managed solution using EIS MNS or MSS services
- ◆ Increase available bandwidth with the BIS
- ◆ Reach out to your GSA Solutions Broker (SB) to engage GSA resources for assistance with reviews of your current architecture to identify areas for modernization and for solicitation advice leveraging GSA EIS tools, products, and services

#### For More Information

To learn more, contact your designated GSA representative via www.gsa.gov/nspsupport or call 855-482-4348.